Charity is the cement that binds communities to God and persons to one another.

- Saint Vincent DePaul
On behalf of the Sisters of Charity and the Board of Directors, staff and residents of Elizabeth Seton Residence, I welcome you to our 2018 Annual Report.

Here at Elizabeth Seton Residence, we are dedicated to our mission of providing “compassionate and caring service” and to creating “an atmosphere where all feel welcome and respected.” To accomplish this mission, we strive to deliver the highest-quality Catholic healthcare while maintaining an unprecedented commitment to initiatives and programs that exemplify the industry’s leading edge of innovation and excellence.

We are most grateful to all who answered our invitation to “Meet the Need,” especially the Wellesley Hills Junior Women’s Club and the Martin J. Walsh Charitable Foundation. With the support of all our donors, we were able to purchase needed medical and clinical equipment for nursing and short-term rehab, upgraded furniture for resident rooms, additional iPads for our “Music & Memory” initiative and new china for our “Dining with Dignity” program. Your donations also helped fund staff education and development as well as materials for our “Meaningful Moments” memory care activities.

While Elizabeth Seton Residence remains eager to embrace exciting new advances in long-term care and short-term rehabilitation, the facility continues to face the financial challenges inherent in any non-profit entity. So, once again, we invite you to help ESR continue to fulfill its mission. As you peruse this report, you will notice that we have increased our 2019 fundraising goals to meet the extraordinary challenges and opportunities ahead.

We thank you for being part of the Elizabeth Seton Residence’s story! We give thanks to our God for all that we have accomplished together and we look forward to a successful future ahead!

Joan J. Holmberg, SC, Ph.D.
Chair, Elizabeth Seton Residence Board of Directors
Whitestone, New York
As Administrator of the Elizabeth Seton Residence, it is my privilege to lead an organization that is committed to delivering the finest health care possible as we fulfill our mission of treating everyone with dignity, respect and compassion. Recognized as one of the finest rehabilitation and skilled nursing facilities in the country, we are a collaboration, making a difference in the lives of all we serve, one person at a time.

I am grateful for the support of all the exceptional people that come together to make each day possible. The strength of our leadership team, the dedication of our staff, the inspiring lives of our residents and to you, our supporters and families. You embrace us in our mission with a steadfast commitment and we are most thankful for your continued vote of confidence.

On the threshold of our 39th year of service, others in our community and across the country continue to notice our achievements too. Through a concerted team effort and an organization-wide commitment to quality and resident care, the Elizabeth Seton Residence is honored to be identified for the 6th consecutive year as a Top Performing “Best of the Best” Skilled Nursing Facility by US News & World Report, recognized by the Center for Medicare Services as a 5-Star Quality facility, and the recipient of the 2017 AHCA Bronze Quality award. Locally, we are a preferred provider for both the Partners HealthCare System and Beth Israel Deaconess Health Care System.

The aging sector of our population continues to grow, requiring new ways to care for our seniors. We have expanded our short term rehabilitation capabilities to meet the needs of the community. We also continue to focus on ensuring that the final phase of life for our long term care residents takes place in a compassionate and caring environment.

We remain driven by our unwavering mission to improve the health, well-being and sense of purpose of those we have the opportunity to serve. You are an integral part of this effort, and we are most grateful for your support.

Lori A. Ferrante, MBA, LNHA, OT/L
Administrator
Elizabeth Seton Residence
The Elizabeth Seton Residence is recognized as one of the finest rehabilitation and skilled nursing facilities in the country. A Ministry of the Sisters of Charity, Halifax, the Elizabeth Seton Residence was established in 1980 to provide the best in nursing and spiritual care to the sisters and their families.

Today, the Elizabeth Seton Residence is a financially independent, Catholic, mission-driven 501(c)3 charitable organization welcoming lay and religious seniors. We provide short-term rehabilitation stays as well as 24-hour skilled nursing, hospice and palliative care.

We are not your typical nursing home - we are different. We help people live their lives to the fullest with an emphasis on quality of life, social interaction, spirituality, creativity and purpose while fostering inter-personal relationships, laughter and fun for a life worth living. Our residents don't pass their time with us - they are living their lives - engaged and thriving.

What makes the Elizabeth Seton Residence Special?

Our patient-centered initiatives are at the leading edge of healthcare today

Music & Memory

The Music and Memory Program taps into each person’s deep rooted love of music and brings a sense of familiarity and control back into their lives. Our staff assists the residents in setting up personalized music playlists on individual iPads with headphones. Listening to their familiar music can improve mood and level of functioning leading to increased socialization.

Ballroom Dancing

Our Ballroom Dancing class is not just a social event. Studies have shown that dancing improves balance and fall-reduction, socialization and a culture of inclusion that embraces both understanding and acceptance among the residents, which in turn improves their quality of life.
**Dining with Dignity**

A hot cup of coffee for a person with arthritic knuckles or the instability of Parkinson’s can be an impossibility. These conditions can make the simplest everyday joy we take for granted into a lesson of frustration when using traditional cups.

At the Elizabeth Seton Residence, we have taken this to heart and implemented our “Dining with Dignity” program. We have outfitted the residence with coffee cups that are designed with unique handles that put the hands into an anatomically neutral position, improving grip and reducing pressure and pain on hands that need a little extra help.

We implemented a new design for our dinnerware using colors that appeal to those with dementia and low vision. The plates look like everyday dinnerware but there are hidden benefits. This allows residents to retain their independence and experience dining in a dignified way.

**Meaningful Moments**

Thanks to a grant from the Wellesley Hills Junior Women’s Club, we were able to purchase program materials for the “Meaningful Moments” initiative. This program identifies and provides activities that match a resident’s cognitive capability, optimizing opportunities for residents with dementia to experience meaningful engagement, fun and success.

“Giving Tuesday” donations & a gift from the Martin J. Walsh Charitable Foundation, were used to purchase new iPads and iTunes gift cards for the “Music & Memory” Program.
2018 Annual Meet

275 guests joined together at the Wellesley Country Club to celebrate the 2018 Annual Meet the Need Dinner. The sell-out evening was a great success raising over $89,000 for the purchase of new medical equipment for nursing and short-term rehabilitation.

Teri Adler was our emcee for the evening. The Bo Winiker Jazz Trio and Wellesley College BlueJazz entertained. The evening also included a Silent Auction & Raffle. The evening’s honoree was Reverend John J. Connelly of St. John the Evangelist parish in Wellesley.

We are most grateful to all our donors and attendees who made the evening so special!
the Need Dinner

2019 Annual Meet the Need Dinner
Thursday evening, October 10, 2019
6:00 - 10:00 pm, Wellesley Country Club

Save the Date!
Our wonderful community of over 100 Volunteers touch the lives of our residents every day. We are fortunate to welcome local schools, youth group activities and our Eucharistic Ministers. Thank you for all you do!

We are fortunate to partner with the areas leading colleges and universities to train future health care professionals. Massachusetts Bay Community College Nursing interns, Arina Urlanis, Lais Depaula & Elaine Minnehan work with our medical team to care for our residents and prepare for the future.

Our rehabilitation department hosted students from the American International College who are studying Occupational Therapy, and Physical Therapy interns from Bay State College.

We are invited to participate in a multi-year study to reduce antimicrobial use in skilled nursing facilities for residents with dementia. The study is sponsored by the National Institutes of Health and affiliated with the Harvard Medical School.

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Partners HealthCare and NaviHealth
We are one of 5 skilled rehabilitation programs that collaborates with the Newton Wellesley Hospital Post Acute Team to provide coordinated care to their Medicare Accountable Care Organization patients. We work with the hospital’s Transitions Care Managers and utilize both our clinical expertise and predictive outcome technology to efficiently progress patients through rehabilitation for a successful return home.

"As our days with Mom drew to a close, it is difficult to know who, our Mother or her family, most benefited from the professional, ever-present and supportive care the staff provided. Words cannot fully capture how grateful we are to each member of the Elizabeth Seton staff whose kindness, care and support made our mother’s last home a happy and safe place for her.”

- Patricia MacKay, Mansfield, MA

Staff Education donations enabled attendance at over 20 seminars and workshops related to dementia care, clinical skills development, quality initiatives, leadership skills, and regulatory requirements. We offer our employees the opportunity to grow and develop the skills needed to keep pace with the ever-changing field of health care.
**Continuing our mission**

As an independent, non-profit, Catholic entity, we are faced with significant financial challenges. Over 65% of our residents rely on Medicaid to cover the cost of their care. It simply is not enough and leaves us with a significant budget shortfall.

We need your help to fund ongoing program development, perform necessary updates to our facility, purchase new equipment and find the means to provide our residents – the Sisters and members of the community – with the care they need and deserve.

**Ways to Give**

When you donate to the Elizabeth Seton Residence, you are improving the quality of life for people as they age, regardless of their religious affiliation or financial standing. Your gift will fund innovative patient-centered initiatives, pay for immediate capital needs and support ongoing operating expenses. By supporting the Elizabeth Seton Residence you are a part of the significant positive impact of how seniors experience aging.

Your gift is a vote of confidence in our mission of delivering compassionate caring service in an atmosphere where all feel welcome and respected.

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### Needs List

#### Physical Plant - Capital Needs

- Overhead Hoyer Lift transfer system for resident safety, comfort & dignity - $4,000 per room, 82 rooms: $328,000
- Heating/Cooling Replacement & Upgrade: $230,000
- Carpeting - Replacement: $150,000
- Flooring - Replacement 4 modules, bathrooms: $118,000
- Lighting - Replacement & LED Upgrade: $45,000
- Windows - Replacement, solarium & corridor: $35,000
- Office Furniture: $9,000

#### Resident Furniture

- Replacement Upholstery Seating for 24 Resident Glider Chairs - $900 per chair: $21,600
- Short Term Rehabilitation Room Furnishings: $20,000
- Resident Room Chairs - $800 per chair; 20 chairs: $16,000
- Resident Living Room Furniture: $16,000
- Bariatric Chairs: $8,000
- Chairs for Country Kitchens - $350 per chair; 20 Chairs: $7,000

#### Resident Activities - Equipment

- Eversound System for Assisted Hearing: $8,500
- Digital Upright Player Piano - 2 @ $4,000 each one for each floor: $8,000
- iPads with earphones, mini speakers and iTunes Gift Cards for iPads “Music and Memory”: $5,000

#### Clinical Equipment

- Bladder Scanner: $9,500

#### Needs List Total:

$1,034,600
We gratefully acknowledge

Meet the Need Annual Appeal

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Eileen Forde

$5,000 +
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We extend our sincere sympathy to the many families and individuals associated with the Elizabeth Seton Residence who have lost special loved ones. We give thanks for the memorial gifts we received during 2018 in honor of the following individuals:

**Memorial Gifts**

Sr. Marguerite Armstrong
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Please support the “Meet the Need” Annual Appeal arriving in your mailbox, May 2019 or donate online at www.elizabethseton.org

You can also support the Elizabeth Seton Residence each time you shop at Amazon. Just designate the Elizabeth Seton Residence as your charity through the Amazon Smile program!
The individuals and organizations whose names appear made contributions to the Elizabeth Seton Residence between January 1, 2018 and December 31, 2018.

We apologize if we have inadvertently omitted any names, and we hope that you will inform us of any errors so that we can correct our records promptly.

The Elizabeth Seton Residence 2018 Annual Report

A Ministry of the Sisters of Charity, Halifax, our Mission calls us to provide compassionate, caring service and to create an atmosphere where all feel welcome and respected.

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Published by:
The Elizabeth Seton Residence
125 Oakland Street
Wellesley Hills, Massachusetts
02481-5338
www.elizabethseton.org
781-997-1100

Photos:
Beth Shedd Photography
John Sweeney Photography
Elizabeth Seton Residence

March 2019